



American Home Warranty Company

Certificate for Limited Warranty Protection

When faced with a large investment we all want to make sure we are getting the most for our hard-earned money. That's why you have chosen our inspection company to perform your home inspection and why we have chosen to provide American Home Warranty Company's Limited Home Warranty for you and your family. Thank you once again for choosing us as your home inspection company. We sincerely appreciate your business!

All coverage subject to claims processed under AHW required claims procedures, limited warranty exclusions, and stated maximum amounts of coverage. Indemnification from all loss is not implied by the limited warranty. For information about mechanical and structural components coverage under the terms of the limited warranty in the event an issue arises, please contact American Home Warranty by phone, fax or email as set forth below.

The following items must be received by AHW in order for a claim to be processed:

1. Written notification of claim must be received before the expiration of the limited warranty period: Send a brief summary of the problem and include your name, complete address, and the home inspector's name.
2. A copy of an itemized estimate or repair bill with breakdown of all costs for each claim and the specific cause for the failure from a licensed repair person. AHW reserves the right to request up to two (2) additional estimates.
3. A copy of the page(s) of your inspection report pertaining to the area of your claim.

Claims will be fully processed only after all necessary information and documentation has been received from the claimant, and all claims documentation must be received by no later than 60 days following the expiration date of coverage under the limited warranty, failing which the claim will be finalized as non-valid and the claim process terminated. Once made by AHW, all claims decisions are final.

**American Home Warranty Company
Toll Free Phone: 1-800-404-5479; Line #2 Fax: 513-553-2120
Email: custserv@ahomewarranty.com**